



## Frequently Asked Questions

### 1. What Event/Hotel packages should I choose?

You may choose the Ultimate, or Grand package which offer convenience and extra savings. Everything is included for you. If you choose the Commuter package you will need to book an outside hotel and transportation to/from competition venues and parks.

### 2. Our parents would like to stay with us, can they sign up for a package?

Of course, they can! We encourage all friends and family to enjoy the InterNationals experience with their team. We encourage you to register with your team on a resort package to ensure availability with the team hotel. You can register them with your team, or they can contact us and register independently.

### 3. My Family and Friends want to attend the competition/event, what do they need to do?

Family and Friends will need to purchase one of our packages for the best experience. **Our friends and family packages include a theme park admission ticket (which is required to enter Universal's Islands of Adventure and reach the competition location), PLUS an event credential, which allows access into the actual competition.** Park admission ticket will also allow you to go from theme park to theme park in the same day. For example: you can go to Universal Studios Florida in the morning and then go to Universal's Island of Adventure that night. The current three Universal Parks are: Universal Studios Florida, Universal's Island of Adventure, and Universal's Volcano Bay. (Universal's Volcano Bay waterpark is included in the 3 park ticket- Ultimate Package).

\*\* All credential holders that selected a package that are staying at our onsite hotels, will receive complimentary shuttle service from any of the Universal Orlando Resort hotels to CityWalk Hub, that gives access to the two main parks.

\*\* Friends/Family can purchase a **Basic Package** which includes 1 or 2 day Park Ticket plus admission to the competition. An individual choosing senior citizen (65+) Basic Package will still need to do so with a valid ID which is required to enter Universal's Islands of Adventure and to reach the competition location.

### Room Info:

- **We have a room that only has three, we are uneven. Can we pay the quad rate?**
  - No. Our packages are specific for the number of people in each room.
- **If six to a room sells out, will you honor the same rate for a quad?**
  - Unfortunately, we will not be able to. Again, our packages are specific for the number of people in each room.
- **We are scheduled to arrive at the resort at 11: 00 a.m., will our hotel room be ready?**
  - Check in at most hotels is 4:00 p.m. However, if your room is ready, the hotel would be happy to get you all checked in! If not they will be happy to store your luggage until it is ready so you can enjoy the park/resort.
- **We are not leaving Florida till after 5:00 p.m. on check out, what can we do during the day?**
  - Since check out is at 11:00 a.m., the hotel would be happy to store your luggage while you go visit Universal Orlando Theme Park or Universal CityWalk to shop and eat.



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### 4. Will there be transportation provided between the Hotel and Competition venue?

Universal busing will be available to the City Walk which is a short walk to Island of Adventure/Toon Amphitheater for those staying on an Ultimate or Grand Resort Package.

### 5. What is my credential?

Your credential is a special lanyard that AmeriCheer/AmeriDance will provide you. Your credential will allow you access into the competition venue located at Toon Amphitheater inside Universal's Islands of Adventure.

### 6. Do I need a Theme Park Admission Ticket to get into the Competition?

Yes! AmeriCheer competition is a Special Park Ticketed Event therefore, **All Attendees are required to have a Park Ticket** to enter Universal's Islands of Adventure and to reach the competition location. Everyone who purchases a Package will automatically receive a theme park admission ticket as part of their package. If you do not purchase a package, you will need a Valid Florida Season Pass Holder Ticket to scan at the entrance of Universal's Islands of Adventure. Spectators will then need to purchase an entry ticket to the competition venue. We recommend you purchase this Venue Ticket through AmeriCheer before arriving in Orlando. This Park Ticket uses one day of admission each day.

### 7. Can I upgrade my park Ticket?

Yes, you can upgrade to a 4 or 5 day ticket. You can also upgrade your 2-park ticket to 3 park ticket. The 3-park ticket will grant you access to Universal's Volcano Bay. Prices range from \$40-\$50. It is Mandatory to upgrade with AmeriCheer before leaving with tickets at registration. Availability will be limited upon arriving in Florida. You will not be able to upgrade once your park ticket has been used, or at the Universal Parks ticket window.

### 8. If we do not use all the days, may we use them next year?

No. These tickets are special event tickets that can only be used within 7 days from first use.

### 9. Will I have to use a park day to attend the Spirit Celebration Party?

No! The Spirit Celebration Party will not use one of your park days, but we recommend you still bring your park pass.

**PLEASE NOTE:** You must wear your credential to be allowed into the park for the Spirit Celebration Party!

### 10. Will there be transportation provided for the Spirit Celebration Party?

Yes, complimentary shuttle service is available between any of the Universal Orlando Resort hotels and the CityWalk Bus Loop. Some hotels are also a short walking distance to CityWalk. Shuttle buses arrive every 30 minutes to Loews Sapphire Falls Resort and Aventura. At Universal's Cabana Bay Beach Resort the shuttle bus arrives every 15 minutes. AmeriCheer may have additional bussing to Spirit Celebration Party Sunday evening which also takes you to CityWalk.

### 11. Are there meal vouchers available for purchase?

You may order gift cards with your initial registration. The Gift Card is the perfect way to pre-pay your meals for great food at several dining locations throughout Universal Orlando's Theme Parks, Universal CityWalk and any Universal hotels. Gift Card: \$25 per card, they do not expire and can be used to purchase anything. Please take a picture of the Bar Code on your Gift Card. There is a \$1 per card processing fee.



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### **12. When do I find out when we will compete?**

A performance order will be sent to the coaches approximately 3 weeks prior to the competition. Receiving this is contingent on being paid in full.

#### **2025 Competition Format:**

This schedule is tentative and may vary based upon registration Saturday, March 15th: All Dance Categories (compete once) and School/Rec Flat Mat Divisions followed by Game Day division. All Spring Floor Divisions including All-Star, School, Rec, individual, duo & stunt group. Sunday, March 16th: All Spring Floor Divisions including All-Star, All-Star Prep, School, and Rec divisions. All School and Rec Flat Mat Divisions.

### **13. What if I speak a different language?**

For your convenience we will have Spanish speaking staff members available during the event. If you need a different language translator, please email [info@americheer.com](mailto:info@americheer.com). However, it is highly encouraged to bring your own translator to the event.

### **14. Is there available Practice time prior to the Competition?**

Yes, AmeriCheer is happy to announce there is an option for practice Friday, March 14th at Toon Amphitheatre. Practice time is from 9am-4pm in 30-minute increments. \$200.00 per 30 minutes. This is the only time available.

### **15. Will we need a park ticket for Friday's practice?**

Yes, All Athletes and Coaches will need to use their Park Ticket to get through the turn-style/park entrance at Island of Adventure. We suggest for you to stay and enjoy the park. This will use one of your Park day Tickets.

### **16. Will there be a place to store our belongings after practice and competing?**

There are lockers between the entrance and exit of Islands of Adventure that you can pay for to store your items. Or you can take them back to your hotel.

### **17. How will the judging be executed?**

Dance will compete one day (Saturday) and have their final score following awards. Cheer will compete two days (except prep and novice) and will have a 40/60 split – 40% of the day 1 score and 60% of day 2 score = final score.

Rules / Regulations are available at: <https://americheerfamilyofbrands.com/information/rules-regulations/>

### **18. I have individuals that would like to compete. Are there additional costs?**

We have a competition for Individuals and Soloists (\$95 per person) as well as Ensembles (\$150 per performance not per person). However, if not a part of a team, this cost is covered in the initial package. High School Juniors and Seniors competing an individual or solo are eligible to qualify for our Athlete Honors Scholarship program. Additional divisions are \$250.00. These divisions will only compete once on Saturday only.

### **19. Is there an Athlete Honors Scholarship program?**

We want to recognize cheer and dance athletes for their achievements in leadership, skill, and community service by awarding \$500- \$1000 scholarships to assist in their college education. Juniors and Seniors can compete for a score and to be eligible for a scholarship. (Must compete individually)





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### 20. Will there be a coach's meeting/reception?

Yes, we will have a coach's meeting/reception on Friday evening at approximately 7pm at the Cabana Bay's "Fun in the Sun" room. It is required that at least one representative from your organization attends this informational meeting. Refreshments will be provided.

### 21. Do we have to have a bid to attend?

No, it is open registration to any organization and team. We do offer our Paid and International InBids at all our competitions to provide additional savings. What is the InBid? AmeriCheer & AmeriDance have an exciting opportunity for organizations to earn savings to the InterNationals with our InBid! While we will continue to have open registration, the InBid gives you the chance to earn rewards that will make attending the event even more prestigious for your athletes and coaches.

- **Paid InBid recipients** will receive \$200 per competitor credit and up to two coaches toward their Ultimate or Grand package.
- **At-Large InBid recipients** will receive \$15-\$25 discount per competitor credit and up to two coaches toward their Ultimate, Grand, or Commuter package.
- **Emerald InBid recipients** are the High Points Banner winners, and they will receive a \$30 discount per competitor credit and up to two coaches toward their Ultimate, Grand, or Commuter package.

### 22. What if we do not have a competition in our region. Are we still eligible to receive an InBid?

Our Virtual Cup Spirit Series is open to any team until Dec. 13, 2024, to earn Bids to InterNationals and other great awards. Register for this event at <https://americheerfamilyofbrands.com/virtual-spirit-cup/>

### 23. What is your Contact Information at AmeriCheer?

Phone: 614.898.1000      Toll-Free: 1.800.966.5867      Fax : 614.898.0404

Email: [events@americheer.com](mailto:events@americheer.com)      Office Hours: 8:30 am to 6:00 pm, EST, Monday through Friday

AmeriCheer Family of Brands: 20 Collegeview Road, Westerville, OH 43081

<https://americheerfamilyofbrands.com/>

### 24. How do we arrange our airport transportation to and from our hotel?

These arrangements are handled and paid for by you. For small groups we recommend Uber or Lyft or arranging a shuttle service. For large groups our preferred and recommended transportation company is Connexxions. You will work directly with Connexxions to arrange and book your busing pick up from the airport, as well as departing back to the Orlando International airport (MCO) only. -Participating teams can contact Connexxions by calling (407)602-1000 and press option 1 or email [reservations@connexxionsbus.com](mailto:reservations@connexxionsbus.com). Please mention you are participating in AmeriCheer 2025 Internationals so their special rate will be applied. For this year's event they will extend their best rate for airport transfer (each way). For your peace of mind, Connexxions has been certified by UMA (United Motorcoach Association) as an Assureclean® participating member company. As soon as you make your travel arrangements, reach out to Connexxions to secure your transportation.

Please email the following information to [reservations@connexxionsbus.com](mailto:reservations@connexxionsbus.com) :

**COMPANY / SCHOOL NAME:**

**ADDRESS:**



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**PHONE NUMBER:**

**CONTACT NAME:**

**CONTACT CELLULAR NUMBER:**

**E-MAIL:**

**DATE OF SERVICE:**

**NUMBER OF PASSENGERS:**

**SERVICE:** Transfer from Orlando Int'l Airport TO Hotel

**FLIGHT INFORMATION:** Flight Number, Arrival Time

**HOTEL NAME AND ADDRESS:**

**DATE OF SERVICE:**

**NUMBER OF PASSENGERS:**

**SERVICE:** Transfer from Hotel TO Orlando Int'l Airport

**PICKUP TIME:** The hotel pickup time will be scheduled about 3 hours before departure.

**FLIGHT INFORMATION:** Flight Number, Departure Time

**HOTEL NAME AND ADDRESS:**

\*\*\*\* Please see Attached Reservations Form for Connexxions Transfer service From and To Orlando Int'l Airport

**Competition Day Logistics: Maps with pick-up locations at Hotels and CityWalk will be in the confirmation packet you will be provided.**

1. Transportation to CityWalk
  - a. Link from Universal Orlando Resort website with directions to CityWalk's parking garages – <https://www.universalorlando.com/web/en/us/plan-your-visit/hours-information/directions-andparking#directions>
  - b. Info about resort shuttles to CityWalk Bus Loop (covered in FAQ above)
2. CityWalk Hub
  - a. All guests who have parked or been dropped off in the Bus Loop will be guided through Universal Orlando Security screening hub. From there, they will proceed into CityWalk where they can walk to the main entrance of both main parks. Link from Universal Orlando Resort website with security screening policies and restrictions: <https://www.universalorlando.com/web/en/us/plan-your-visit/hours-information/policiesrestrictions>
  - b. Athletes, Coaches and Spectators going straight to the competition venue should follow signs to the main entrance of Universal's Islands of Adventure. \*Please allow 20 minutes from parking/bus drop off, to the main entrance of Universal's Islands of Adventure.



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3. Park Entry
  - a. Athletes and Coaches with an early warmup time will have access to the park prior to the official park opening time via a dedicated entry lane. Please proceed to the Islands of Adventure lighthouse and look for directional signage.
  - b. All Spectators must enter through the park's main entrance once the park is officially open. Rest assured, there will be plenty of time to reach the competition venue prior to the first performance.
  - c. All guests, including Athletes, Coaches and Spectators, MUST have their physical valid theme park admission ticket with them upon entry to the theme park turnstiles.
  - d. Tip: All guests are encouraged to take a photo of the barcode on their physical ticket. A physical ticket is required to enter the park. If a guest should lose their special event ticket, they can present the photo of their barcode to Guest Services and get their ticket reprinted if available.
  - e. Universal Orlando Events Staff, and directional event signage, will be in place to direct guests from the entrance of Universal's Islands of Adventure to the competition venue in Toon Amphitheater
4. Onsite Ticket Sales
  - a. If you need to purchase a theme park admission ticket and admission for competition onsite, please visit the AmeriCheer table in the Fun in the Sun Room at Cabana Bay Beach Resort 3/13 & 3/14.
5. Logistics for Teams
  - a. The competition is taking place inside Toon Amphitheater, which is located inside of Universal's Islands of Adventure, and is a 5-10 minute walk from the main entrance of the park.
  - b. Teams should arrive to Toon Amphitheater NO EARLIER than 10 minutes prior to their scheduled arrival time. If teams arrive earlier than this time, Universal Orlando Event Staff will ask that they proceed to enjoy the park and return closer to their scheduled arrival time.
  - c. At their scheduled arrival time, teams will be greeted by the Universal Orlando Event Staff and directed to their warmup venue. You will board a short shuttle ride to the warm-up facility(Sound Stage)
  - d. Only Athletes and Coaches are permitted in the warm-up venue. All Spectators must remain in the Toon Amphitheater for the competition performances.
6. Competition Entry
  - a. All Spectators with a special AmeriCheer event credential will have access to the competition venue.
  - b. Florida Spectators that are Season Park Pass Holders can purchase a wristband for access to the competition in the courtyard of the Toon Amphitheater.

General Universal Theme Park FAQs: <https://www.universalorlando.com/web/en/us/faqs/park-information>

General Universal Orlando Resorts – Hotels FAQs: <https://www.universalorlando.com/web/en/us/faqs/hotels>